



Plantation

QUALITY POLICY

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Sime Darby Plantation and all its employees firmly believe in the quality of our products and services. Our commitment as a responsible corporate citizen is to ensure our plantation business activities are undertaken without compromising quality.

We are fully committed to delivering quality. We strive for excellence and pledge to offer products and services that exceed standard quality requirements.

In realising quality, we shall:

- Establish and maintain Total Quality Management System
- Exceed customer expectations
- Comply with all statutory and regulatory requirements
- Continuously improve processes, products and services
- Promote a culture of quality excellence among stakeholders

A handwritten signature in black ink, appearing to read 'Franki', written over a horizontal line.

Datuk Franki Anthony Dass
Managing Director
January 2015